



Job Posting
Resident Services Coordinator & Floater
Cypress Villa Apartments Family Resource Center, La Habra, CA

Join the Project Access team and create impact in the lives of our residents. Hear from them and how their lives have changed: www.project-access.org/success-stories/

Project Access provides programs and services to over 22,500 children, families, and seniors living in affordable housing communities across the country. As an onsite service provider, we envision that all residents of affordable housing communities have the opportunity to achieve self-sufficiency and maximize their full potential.

This position works is suited for someone who enjoys building community connectivity and engagement in order to strengthen the social network and thrives in an environment with a high degree of autonomy and accountability.

What you'll be doing:

- Connecting with residents to identify & provide services that promote self-sufficiency.
- Coordinate & oversee an after-school program and teen program. Create & implement curriculum, homework assistance, & educational enrichment activities.
- Remote delivery of resident services such as hosting virtual call-in's, wellness checks, & food distribution.
- Develop & maintain partnerships with local providers to deliver services & programs.
- Plan & facilitate events, including community building events, throughout the year.
- Provide residents with information & referrals to access community resources.
- Develop & maintain relationships with property managers.
- Publish a monthly newsletter including a calendar of events for distribution to residents.
- Develop & maintain a resource directory of local service providers.
- Collect & submit program outcomes data. Includes monthly program attendance & evaluation reports.
- Use of personal automobile to acquire program supplies & attend offsite meetings (mileage reimbursed at IRS rate when in accordance with company policy).

What you'll bring to the table:

- A drive and passion to provide quality services and programs to residents
- A bachelor's degree in Human Services, Social Work, or related field
- Bilingual in Spanish/English required
- Minimum of one year of experience in delivering social services, working with adults and diverse populations demonstrating cultural humility and community awareness.
- Intermediate skill level with MS Office (Excel, Word, Publisher) & Outlook.
- Strong time management, administrative, and organizational skills.
- Strong communicator; high level of verbal, written, and listening skills
- Valid CA Driver's License and availability of insured vehicle.

- Able to lift up to 30 pounds which may include large boxes of food for a supplemental food distribution program. The physical activity of this position includes bending, walking, kneeling, reaching, and step climbing.

The details:

- **This is a full-time position**
- **Schedule:** Monday - Friday, 9:00am to 6:00pm, with the ability to work Saturdays if applicable
- **Wage:** \$21.80 per hour, based on experience.
- **Location:** Project Access Family Resource Center at Cypress Villa Apartments: 900 N. Cypress, La Habra, CA 90631, and various Family and Senior Resource Centers in Southern CA.
- **Benefits offered:** Project Access pays 100% of the employee's medical, dental, group life insurance, short term disability, and EAP premiums; provides Paid Time Off, 13 paid Holidays, and a Safe Harbor 401(k) with company contribution. Vision and Voluntary Life Insurance is available at employee cost.

TO APPLY for this enriching opportunity please email your cover letter and resume to rjansen@project-access.org with "Cypress Villa" entered in the subject line. Your cover letter is to summarize your experience working with diverse cultures and with multiple age groups.

Equal Opportunity: Project Access, Inc. is an at-will and equal opportunity employer and seeks to employ and assign the best qualified personnel in a manner that does not discriminate based on race, color, religion, gender, marital status, age, national origin, physical or mental disability, sexual orientation, veteran/reserve and National Guard status or any other status or characteristic protected by law.

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