



Job Posting
Resident Services Coordinator
Park Vista Apartments Family Resource Center, Anaheim, CA

Join the Project Access team and create impact in the lives of our residents. Hear from them and how their lives have changed: www.project-access.org/success-stories/

Project Access provides programs and services to over 22,500 children, families, and seniors living in affordable housing communities across the country. As an onsite service provider, we envision that all residents of affordable housing communities have the opportunity to achieve self-sufficiency and maximize their full potential.

This position supervised three part-time staff and is suited for someone who enjoys building community connectivity and engagement in order to strengthen the social network.

What you'll be doing:

- Connecting with residents to identify & provide services that promote self-sufficiency.
- Coordinate & oversee an after-school program and teen program. Create & implement curriculum, homework assistance, & educational enrichment activities.
- Partner with community assets to plan and coordinate the staffing and presentation of onsite classes, programs, and services. Types of programs include, but are not limited to: health and nutrition, parenting classes, financial literacy, job skills and career opportunity.
- Support with Food Resource and Distribution needs in the community, including on-site Food Pantry and Kids Café program.
- Develop & maintain partnerships with local providers to deliver services & programs.
- Plan & facilitate events, including community building events, throughout the year.
- Provide residents with information & referrals to access community resources.
- Supervise and coach on site part-time staff and volunteers.
- Develop & maintain relationships with property managers.
- Publish a monthly newsletter including a calendar of events for distribution to residents.
- Develop & maintain a resource directory of local service providers.
- Collect & submit program outcomes data. Includes monthly program attendance & evaluation reports.
- Use of personal automobile to acquire program supplies & attend offsite meetings (mileage reimbursed at IRS rate when in accordance with company policy).

What you'll bring to the table:

- A drive and passion to provide quality services and programs to residents
- A bachelor's degree in Human Services, Social Work, or related field
- Bilingual in Spanish is required, the primary language of the apartment community
- Experience managing employees and/or volunteers
- Minimum one year of social services experience working with youth and adults.
- Proficient with MS Office (Excel, Word, Publisher) & Outlook.
- Strong time management, administrative, and organizational skills.

- Strong communicator; high level of verbal, written, and listening skills
- Valid CA Driver's License, clean driving record, and availability of insured vehicle.
- The physical activity of this position includes sitting for long periods of time, minimal lifting, bending, walking, kneeling, reaching, and step climbing.

The details:

- **This is a full-time position**
- **Location:** Park Vista Apartments, 1305 N. Wren, Unit B, Anaheim, CA
- **Schedule:** Monday-Friday, 9:00am to 6:00pm, with the ability to work Saturdays if applicable
- **Benefits offered:** Project Access pays 100% of the employee's medical, dental, group life insurance, and EAP premiums; provides Paid Time Off, 13 paid Holidays, and a Safe Harbor 401(k) with 4% company match. Vision and Voluntary Life Insurance is available at employee cost.

TO APPLY for this enriching opportunity please email your cover letter and resume to hrpa@project-access.org with "Park Vista" entered in the subject line. Your cover letter is to summarize your experience working with youth and diverse cultures.

Equal Opportunity: Project Access, Inc. is an at-will and equal opportunity employer and seeks to employ and assign the best qualified personnel in a manner that does not discriminate based on race, color, religion, gender, marital status, age, national origin, physical or mental disability, sexual orientation, veteran/reserve and National Guard status or any other status or characteristic protected by law.