



ABOUT US

Project Access delivers resident services on-site at Family and Senior Resource Centers located in affordable housing communities. We employ an on-site Resident Services Coordinator at each of our unique locations and offer a variety of programs to address individual and community needs. Providing services where people live enables Project Access staff to target the specific needs within the community and eliminates traditional barriers to services.



Our Mission

To be the leading provider of vital on-site health, education and employment services to low-income families, children and seniors. Our goal is to give low-income families the tools needed to break the cycle of poverty, become healthier, further educated, and financially stable.



Our Model

On-site presence:

- Allows residents to build trusting relationships with our staff
- Provides a one-stop center for resources and assistance
- Reduces barriers of transportation



EXECUTIVE SUMMARY

Project Access has 18 years of experience as a quality, third-party service provider with a focus on meeting the needs of the residents, property management and the owner partners we serve.

- In 2016, Project Access served over 14,000 unduplicated individuals at 61 Family and Senior Resource Centers located in 4 states.
- Project Access has provided over 300,097 units of service.
- Project Access currently provides an array of services and tailors its program offerings and service delivery methods to meet the needs of each community.
- Project Access is dedicated to hiring culturally competent, educated and experienced human service professionals.
- Project Access is focused not only on program delivery but also on analyzing the overall social impact that our programs have in our communities.
- Project Access strengthens the financial viability of owners' investments through reduced turnover rates, decreased vandalism and reduced property maintenance costs.

Problem	Goal	How
According to the Centers for Disease Control and Prevention, more than 78 million adults and almost 13 million children are obese. Individuals diagnosed with obesity have a 50% increased risk of developing cardiovascular heart disease.	To increase knowledge and access to food, proper nutrition, and preventative health resources to improve residents' health.	<ul style="list-style-type: none"> ● Health and Nutrition Education ● Health Fairs and Preventative Services ● Health Insurance Assistance ● Supplemental Food Programs

6,360 residents



participated in health and wellness education programs.

87% of residents reported that health workshops, screenings, nutrition classes and referrals to outside organizations increased healthy behaviors in their family.



88% of residents reported that their children's access to fruits and vegetables has improved.



82,482

healthy snacks, breakfasts and lunches were distributed.

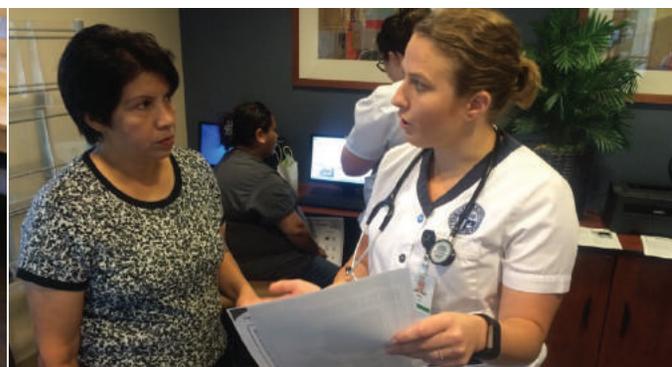


1,925

health and nutrition education and exercise programs.

894 residents

received preventative screenings (i.e. glucose and blood pressure) and connections to local community health clinics where the uninsured can receive primary care.



The Shins are active residents at Tara Village Apartments in Cypress, CA. In the past year, Mr. Shin was diagnosed with a serious dental issue which required oral surgery. With limited income focused on paying for rent and basic living expenses, the Shins' struggled to save for the medical procedure. As Mr. Shin's situation grew dire, Project Access staff helped the couple apply for critical financial aid to help fund the surgery that Mr. Shin desperately needed. With Project Access' support we were able to bring a smile to their faces.

EDUCATION FOR YOUTH

Problem	Goal	How
Children in poverty are 13% less likely to complete high school and 43% less likely to complete college.	To close the opportunity and achievement gap so youth achieve success in school, graduate high school, obtain higher education, attend a trade school and build careers that pay far more than a subsistence level wage, breaking their family's cycle of poverty.	<ul style="list-style-type: none"> ● School Readiness for 3-5 year olds ● After School Tutoring and Enrichment Programs ● Teen Leadership Programs ● College and Career Preparation



Elizama and Ericela had a dream - to be the first in their family to go to college. The twins live with a single mom who worked many hours for little pay. Their mom also had no knowledge of the college application process, making the twins' pursuit of their dream a challenge. Through our After School Program, we helped the twins assemble and submit their personal statements and financial aid applications, reassuring and supporting them throughout the entire process. We also helped educate their mother on financial aid requirements to ensure the twins receive funding for college. Thanks to the twins' academic diligence - and the help of Project Access - they have both been accepted to Cal State Humboldt (their first choice!).

OUTCOMES



5,057 youth served in School Readiness, after-school programs and teen programs.



of children improved their reading and/or math scores.



of children improved their behavior as indicated by their Citizenship grade.



570 youth broadened their understanding of the world by participating in educational field trips.



92 youth visited colleges, encouraging them to dream big and achieve academic success.



of teens reported that the Teen Leadership Programs increased their opportunities for higher social mobility.



221 children ages 3-5 participated in School Readiness programs in which they learned shapes, colors, letters, and numbers to prepare them for future academic success.

ECONOMIC STABILITY

OUTCOMES

Problem	Goal	How
The U.S. Department of Labor identified that the number of unemployed persons is 7.5 million in the U.S. and the number of long-term unemployed is 1.8 million.	To assist residents to attain or retain employment and gain skills to increase earning potential and to improve their knowledge of the importance of saving money, reducing debt and building financial assets.	<ul style="list-style-type: none"> Financial Literacy and Education Employment Assistance GED and Vocational Training Second Language Acquisition



472 residents learned to better manage their finances and build assets.



Project Access staff met with **118** residents to start the financial asset building process and provide personal coaching.



residents saved **over \$11,981** as a result of our financial literacy and savings program.



230 residents participated in job readiness services such as resume and employment application writing assistance.



of residents who received assistance in interviewing skills indicated the training helped increase their confidence in job interviews.



337 residents learned how to speak, read and write English.



Catherine was an accomplished nurse who had been in the field for over 30 years. When she received a call that her father was critically ill, Catherine resigned from her nursing career and moved to San Diego, CA. After her father passed away she found herself unemployed and in need of support. The Project Access Resident Services Coordinator on-site was able to help Catherine build a new resume and sharpen her computer skills to improve her competitiveness in the job market. Within a month, Catherine was offered her top choice nursing position and now has a renewed sense of purpose. Catherine told Project Access "I was put in this apartment so that you could help me and now I'll be working again to help others."

Problem

48% of families below the poverty level did not have access to a computer or internet from home.

Goal

To narrow the digital divide and increase residents' access to technology.

How

- Computer Lab Access
- Technology Training
- Fax and Copy Services



4,742 adults and youth accessed technology through Project Access computer labs or by taking part in computer classes.



of residents reported that Project Access computer labs have improved their access to information (job opportunities, social connections, health resources, etc).



125 adult residents participated in computer classes where they increased their knowledge of information and communication technology.



2,408 youth accessed technology through computer labs to work on homework, build computer skills and continue their learning.



Jess is an active member of the community at Sorrento Tower Apartments in San Diego, CA. At the age of 65, he found himself disconnected. Not having access to a phone or computer at home made it difficult for him to communicate with his family in Arkansas. With the support of Project Access, we were able to enroll Jess in a government program that gave him a free lifeline smartphone. After participating in a 5 week course at the Resource Center on-site, Jess now had the tools he needs to connect with his family. Today, Jess is able to message, skype, and email. With these new skills, he was able to reconnect with his son, daughter and granddaughter who he had not seen for years. This past year, Jess scheduled a vacation to Arkansas where he was able to see his family for the first time in over 4 years. "Without Project Access, I wouldn't have had the opportunity to reconnect with my family and to see my granddaughter, I am truly thankful for the Center and their support in making this happen."

Goal

To go above and beyond by providing opportunities to our residents and creating a sense of community through referrals, active partnerships, community-building events, translation services, special holiday programs and more.

How

- Community Safety and Awareness
- Community Building Events
- Family Engagement



Over a year ago, Hiromi and her husband moved from Japan to Tucson, Arizona, in hopes of building a brighter future. Leaving your homeland for a new country meant learning a new language, culture, and lifestyle which can be very difficult. Shy by nature and unable to speak English, Hiromi felt confined to her home. Every day the Project Access Resident Services Coordinator encouraged Hiromi to visit the Resource Center and attend community events. After months of outreach, Hiromi finally enrolled in English classes where she was able to form friendships with neighbors and improve her English. Hiromi is now more confident and has made several friends among her neighbors. Through Project Access, Hiromi no longer feels alone and is excited to build a new life with her husband in their new home.

10,466 residents received a referral to an off-site service, participated in community-building events or received translation and interpretation services.



90% of residents said that Project Access services helped them form stronger relationships with their neighbors.

8,925 residents encouraged community cohesiveness and built social capital with those around them through their participation in community-building events.

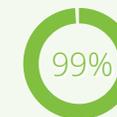
9,629 different referrals were made to an off-site service.

RESIDENT SATISFACTION

89% of residents reported that Project Access services have helped them to improve a current life situation (such as financial, health, education or socio-economic).



99% of residents would recommend the Resource Center's services to neighbors.



99% of residents reported that Project Access staff at the Resource Center are helpful.

INDEPENDENT LIVING FOR SENIORS

OUTCOMES

Problem	Goal	How
<p>\$3,628/month The average monthly cost of assisted living in the U.S. is about \$3,628/month and is expected to rise to \$4,876 by 2026.</p>	<p>To decrease social isolation in seniors and improve their quality of life, help them age in place, live independently and live longer.</p>	<ul style="list-style-type: none"> ● Social & Recreational Activities ● Transportation Assistance ● Health Programs ● Preventative Screenings

1,530 seniors participated in socialization, health and wellness and transportation programs.



of seniors reported an improved sense of community.



of seniors reported increased healthy behaviors.



of seniors reported that Project Access has improved the quality of their lives.



Emergency Assistance Program for Seniors:

GOAL: Provide monetary assistance for critical basic needs such as food, rent, and dental work through the SCAN Health Plan Grant Award.



46 seniors received emergency assistance funds to meet their critical needs.

\$14,280

in total was distributed to help seniors meet their basic needs.



Ms. Yoon was left with large unpaid medical bills when her husband passed last year. Struggling to pay for both her living expenses and growing medical debt, Ms. Yoon sought help at the Project Access Resource Center on site. With the support of Project Access staff, she enrolled in a support group to help her cope with the loss of her partner and was awarded \$500 from the Senior Emergency Assistance Fund to help her pay for her expenses. Now, Ms. Yoon has paid off all her medical bills and has a support group of friends and neighbors to help her cope with her loss. "Thanks to Project Access, I am now free from my medical debt and can focus on my health and well-being."



Attend an Event

Support events that fund the work that Project Access does.



Project Access Board of Directors enjoying 1920's themed 11th Annual Keys to Success Gala

Corporate Engagement

Team build with your company and help carry out our mission.



Steadfast Companies participating in Project Access' Bowling for a Cause

Adopt-a-Center

Receive marketing and branding opportunities at select Resource Centers for an entire year.



Cox Communication adoption of Arroyo Vista Apartments Resource Center in Mission Viejo, CA

Donations (Monetary or In-Kind)

Help us provide quality programs and services by making a donation.



Donation of toys made through our holiday Spread the Joy Campaign

Volunteer or Intern with Us

Gain or contribute valuable experience in the nonprofit sector.



Uniqlo volunteers engaging our youth in a creative t-shirt activity through our After School Program



Corporate Volunteers

Our corporate volunteer program was initiated in 2012. We value each of our corporate partners and their support in helping Project Access families in need. In 2016, we had 163 corporate volunteers who donated 602 hours of their time.

- | | |
|------------------------------|---------------------------------|
| AT&T Pioneers | LeCordon Blue |
| Banc of California | Los Angeles Harbor College |
| Bank of America | Mary Kay |
| BBVA Compass | Mazda North American Operations |
| Cathay Bank | Modern Beauty Academy |
| City National Bank | OC Fair |
| Concordia University, Irvine | Pacific Premier Bank |
| Cristek Interconnects | Starbucks Co. |
| Disney VoluntEars | Target |
| Farmers Merchant Bank | U.S. Bank |
| Glidewell Laboratories | Union Bank |
| H&R Block | Verizon |
| Humana | Wells Fargo |
| JCC CARES | West Coast University |
| Key Bank | |

Community Volunteers

The volunteers and interns at Project Access are wonderful, hardworking individuals who give their time to help our residents achieve a better quality of life. In 2016, 563 volunteers donated 11,303 hours of their time.



Academic Relationships

Project Access partners with many universities and colleges that provide interns for our programs. In 2016, we placed 130 interns that worked 6,744 hours at Project Access Resource Centers.

- | | |
|---------------------------|---|
| American Career College | Metropolitan State University of Denver |
| Agrosy University | National University |
| Arizona State University | Santa Ana College |
| Cal State Dominguez Hills | Santa Clara University |
| Cal State Fullerton | Stanford University |
| Cal State Long Beach | West Coast University |
| Cal State San Bernardino | University of California, San Diego |
| Cal State San Jose | |
| Chapman University | |

Service Partners

We are grateful for the strong relationships we have with corporations, community organizations and other nonprofits that help provide services to our residents. In 2016, we worked with over 216 service providers to offer services including nutrition/health education classes, employment supportive services and financial literacy education.



\$50,000 to \$100,000

Affordable Housing Access, Inc.
 Bridge Investment Group
 County of Santa Clara
 Disneyland Resort
 Pacific Gas and Electric Company
 Anonymous

\$10,000 to \$49,999

Banc of California
 The Bank of America Charitable Foundation
 Bank of the West
 City National Bank
 City of San Jose
 The Crean Foundation
 The Croul Family Foundation
 Kaiser Permanente
 KDF Communities, LLC
 Macy's
 Mazda Foundation
 O.L. Halsell Foundation
 Pacific Life Foundation
 Related of California
 San Jose Sharks Foundation
 Anna & Danuel R. Stanger
 Ronda & Richard Stayner
 Steadfast Companies
 Glen & Dorothy Stillwell Charitable Trust
 U.S. Bank
 Vitus Group
 Wells Fargo
 Lisa & Christian Young

\$5,000 to \$9,999

Ana Marie del Rio
 AOF/Pacific Affordable Housing Corp.
 Bank of America
 Bofl Federal Bank
 Bristol Equity Capital, Inc.
 Building Block Foundation Fund
 Cathay Bank
 Michael Costa
 Eagle Real Estate Group, LLC
 Employees Community Fund of Boeing California
 Sally & Sam Fatigato
 Gould Family Foundation
 Highridge Costa Housing Partners LLC
 Jeanine & Kristoffer J. Kaufmann
 Philip Kennedy
 Los Angeles Clippers Foundation
 Mariman & Co.
 Mazda North American Operations
 The Moca Foundation
 National Human Resources Association -
 Orange County Affiliate

Peter Nichol & Makie Tam
 Steven Oh
 Opus Community Foundation
 Orange County Community Foundation
 Pacific Premier Bank
 Redwood Housing Partners
 James R. Reed
 Roy W. Smith Charitable Foundation, Inc.
 Nancy & Geoffrey Stack Family Foundation
 Stradling Yocca Carlson & Rauth
 Toffer Mann Investments
 Deborah Swett & Jonathan B. Webb
 Umpqua Bank
 Union Bank Foundation
 U.S. Residential Group, LLC
 Whole Foods Market
 Yelp Foundation
 Anonymous (2)

\$1,000 to \$4,999

A. Gary Anderson Family Foundation
 Almaden Valley Women's Club
 The Howard & Nikki Applebaum Foundation
 Suzanne & Kirk Applegate
 Bay Area Sports Hall of Fame
 BBVA Compass Charitable Foundation
 Sally Durbin & Phil Bedel
 Lisa Bereny
 Lynne & John Bernard
 David Bilas
 Kimberly & Shawn Boyd
 Matt Breidenthal
 Bridge Property Management
 Denise & Chris Burns
 California Bank & Trust
 California Public Finance Authority
 Scott Carper
 Carl E. Wynn Foundation
 Deanne Cecil
 Century
 Penny Jo & Eric Christensen
 Joe Clark
 Clif Bar Family Foundation
 Crevier Family Foundation Fund at the
 Laguna Beach Community Foundation
 Community Preservation Partners
 Erika & Adrian Craciun
 Deanne & Matt DeGraw
 John Deleray
 East Bay Community Foundation
 East West Bank
 Edison International
 Edwards Lifesciences
 The Elizabeth Do Team
 Enterprise Holdings Foundation
 Everett-Callahan Insurance Agency, Inc.

Valerie Fairman
 Foundation for Affordable Housing
 The Ginn Mill
 Greg Gossard
 The Hampstead Group, Inc.
 Dianna & Eric Heffner
 Highland Property Development
 Chelsea & Christopher Hilbert
 Jan & William W. Hirsch
 Mark Hyatt
 Teresa & Rendy Ichsan
 Integrity Housing
 Jerome A. Fink Foundation
 Anand Kannan
 Kim Kepler & Bill Salamandrakis
 Kathy McCarrell
 Metlife Foundation Volunteer Project Fund
 Sandy & John Meston
 Paula Meyer
 NCS APPLIANCE
 Orrick, Herrington & Sutcliffe, LLP
 Pacific Western Bank
 PIMCO Foundation
 Provident Savings Bank Charitable Foundation
 Jill & Mark Skaist
 Jeanette & William Stoll
 Karen & Mark H. Strauss
 Alexandra & Nicolas Szczedrin
 Catherine L. Talbot
 Tides Center
 Simeon and Lulu Trieu
 WalMart Stores, Inc.
 Bill Witte and Keiko Sakamoto

\$500 to \$999

AccuSource, Inc.
 Alliance HealthCare Services
 UCI Alpha Phi Omega Rho Rho Chapter
 Anaheim Community Foundation
 Bank of America Merrill Lynch
 Heidi Bass
 Claudia & David Beaty
 Rebecca Clark
 Coral Lunn Mitchell Endowment
 Encontro North Park Restaurant
 First American Title Insurance Co.
 Tara and Chris Garcia
 Christy & Ben Julianel
 Hilda & Justian Jusuf
 Maryam & Paul Kottke
 Kristina & Wesley Lewison
 LINC Housing
 Jennifer Luikens
 Mechanics Bank
 Merrie & Edward Mora
 Brenda Morales de Martinez & Cesar Martinez
 Guillermo Nolasco

\$250 to \$499

Sergio Ochoa
 Laura & Dan O'Leary
 Anita & Dan Pittman
 Jessica & Todd Preboski
 Michael & Christine Schoellhorn
 Ruth Soto
 The STEP Foundation
 Union Bank
 David Upshaw
 WestAmerica Bank
 Susan Whitlock

Cory Alder
 American Promotional Events West
 Yadira Amezquita
 Sherry Board
 Nicolle & Reid Bradshaw
 Ashley Cardenas
 Jerry Davis
 Judith Diaz
 Dunlap Insurance
 Sharon & Bruce Furniss
 Christina & Jack Gano
 Mary Gwak
 Matt Heller
 Jane & Jon Kearl
 Justin Kruegar
 Kathy Leach
 Carol & Larry Leaman
 Stephanie & Felix Leowardy
 Roberta Lessor
 Keith Lezatte
 Joan & James McBride
 Laura & Mike McGreal
 Erin McMann
 Justin Middleton
 Cole & Ava Mora
 Denise Munoz
 Christopher Nahlik
 Debbie & Reed Olive
 Patxi's Pizza
 Richard Payne
 Phoenix Arborwood, LLC
 Christine Masters Ribakoff & Alan Ribakoff
 Belinda Rodriguez
 Rebecca Schoenkopf
 Cathy Sejansky
 Liz & Jonathan Slager
 Allison & Bryan Stanley
 TA Realty
 Tax & Financial Group
 Miguel Vasquez
 Dave Waller
 Michael Williams
 Michael Wirtanen
 Jeff Wood



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