

OAKLAND HOUSING AUTHORITY

SERVING RESIDENTS IN
TASSAFARONGA

 **Project Access**
Resource Centers
Education. Engagement. Empowerment.
2016 OWNER ANNUAL REPORT



82%

of residents indicated that Project Access services helped them improve a current life situation

100%

of residents would recommend Project Access Resource Center's services to neighbors

100%

teens reported increased access to a caring adult, awareness of social mobility, and leadership opportunities



223 RESIDENTS

Served with health, education, and employment services



5,641 UNITS

of service provided



\$49,140

In-Kind Gifts received

\$8,638

Grant Funding received



HEALTH

Goal: Provide education to increase knowledge of proper nutrition, preventative services, and access to health resources to improve residents' health.

1,583

healthy snacks, breakfasts and lunches were distributed

111

residents participated in health education programs such as preventative screenings (i.e. glucose, blood pressure), health fairs, exercise classes, nutrition and food distribution programs

44

residents combated obesity by participating in nutrition and exercise programs

83

youth received snacks that encouraged healthy eating habits

EDUCATION FOR YOUTH

Goal: Ensure all youth have access to resources needed to increase academic achievement; opportunities for leadership development; and awareness of opportunities for social mobility.

84

youth participated in constructive activities outside of school building their academic, social and emotional skills

7

3-5 year old children participated in the School Readiness Program

62

youth participated in the After-School Tutoring program

88% youth showed positive achievement in reading and math scores

92% youth improved their behaviors as indicated by the citizenship grade

6

teens participated in educational programs to build their leadership skills and reduce risky behavior

4 teens visited local colleges, encouraging them to pursue higher education

81%

of residents indicated that their children's access to fruits and vegetables increased

100%

teens reported improved self-esteem, communication skills, decision making and conflict resolution skills

100%

of residents reported that Project Access Resource Center staff was helpful





INDEPENDENT LIVING FOR SENIORS

Goal: To decrease social isolation and improve their quality of life to help keep the residents living independently.

80 seniors participated in socialization and transportation programs



TECHNOLOGY

Goal: Address the digital divide and increase residents' access to technology.

38 residents accessed technology through Project Access computer labs or participating in computer classes

68% residents reported that Project Access computer labs have improved their access to information such as job opportunities, health resources and social connections

100% of adults demonstrated knowledge of digital citizenship concepts, technology operations, and proficiency in digital communication

71% of youth demonstrated improvement in researching skills online and awareness of safe/ethical use of technology

CAPACITY BUILDING FOR ADULTS

Goal: Assist residents to attain or retain employment; gain skills to increase earning potential; and improve knowledge on saving money, reducing debt and building financial assets.

- 13** residents received employment readiness, financial literacy, parenting programs, and English learning assistance
- 12** residents significantly increased their ability to speak, read and write English
- 2** residents were successful in securing a job after receiving Employment Assistance

100% of residents indicated that the assistance they received was helpful in securing employment

100% of residents reported an increase in access and knowledge of educational resources to further their employment



Acta Non Verba: Youth Urban Farm Project (ANV), honored Project Access as Partner of the Year!



COMMUNITY-BUILDING EVENTS & INFORMATION REFERRAL SERVICES

169

residents received referrals to off-site services, participated in community-building events or received translation and interpretation services

154

residents received an off-site referral; **315** different referrals were made

82%

residents indicated that Project Access services helped them form strong relationships with their neighbors



HELPING STUDENTS ACHIEVE THEIR DREAMS

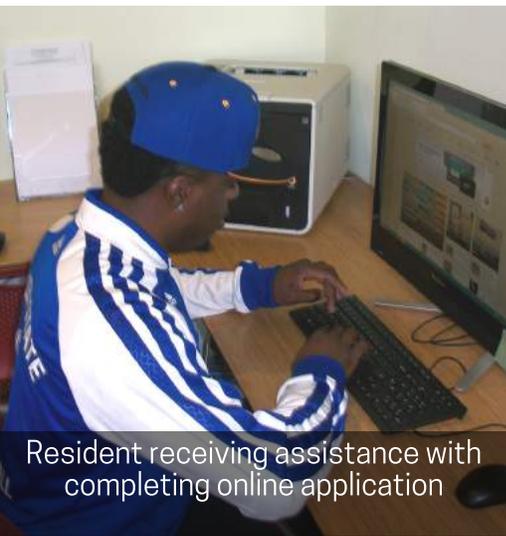
Flore has been an active participant at the Tassafaronga Resource Center since she was 8 years old in 2012. Coming from a bi-lingual household, Flore struggled with her English and Language Arts classes. Unable to get tutoring support at school, Flore was advised by her neighbors to visit the Project Access Resource Center on site for help.

At the Family Resource Center, Flore enrolled in the After School Program where she received tutoring assistance in English, grammar, and essay writing. With the support of Project Access, Flore was able to pass her English and Language Arts classes with ease. Eager to achieve more, Flore joined the Teen Program where she became a mentor to her peers and core volunteer for community events at the Resource Center.

“The After School Program helped me improve my English. I especially enjoy the Teen Program at the center! I've made amazing friends and have learned so much about setting career goals, attending college, and improving my social skills. Since my involvement with the Teen Program, I feel more confident in myself and my ability to make a change. I will always be thankful for what the Center has given me- hope for the future.” Today, Flore continues to be an active member of the community and enjoys spending time at the Resource Center with friends.



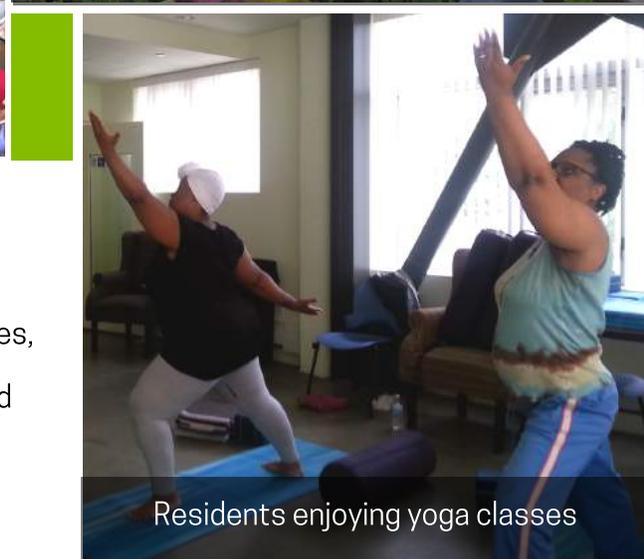
MEET FLORE!
AGE 12



Resident receiving assistance with completing online application



Urban farming with residents



Residents enjoying yoga classes

THANK YOU!

Project Access delivers resident services onsite at Family and Senior Resource centers located in housing communities. Providing services where people live enables Project Access staff to target the specific needs within the community and eliminates traditional barriers to services, such as transportation. The programs and services provided at the Resource Centers are critical for residents, allowing them to not only find and utilize available resources, but also access the support needed to become more self-sufficient. In 2016, Project Access served 61 communities in California, Arizona, Colorado, and Georgia. Thank you for choosing Project Access to provide services to your residents!

