

2016 OWNER ANNUAL REPORT

MARIMAN & CO.



SERVING RESIDENTS IN
THE PALMS

95%

of residents indicated that Project Access services helped them improve a current life situation

100%

of residents would recommend Project Access Resource Center's services to neighbors

100%

of teens reported increased self-esteem, leadership opportunities, and awareness of social mobility



433 RESIDENTS

served with health, education,
and employment services



**8,903 UNITS OF
SERVICE PROVIDED**



\$33,128

In-Kind Gifts
received

\$ 2,162

Grant Funding
received



HEALTH

Goal: Provide education to increase knowledge of proper nutrition, preventative services, and access to health resources to improve residents' health.

136

residents participated in health education programs such as preventative screenings (i.e. glucose, blood pressure), health fairs, exercise classes, nutrition and food distribution programs

2,695

healthy snacks, breakfasts and lunches were distributed

93

youth received snacks that encouraged healthy eating habits

42

residents received health screenings to prevent emergency services (i.e. glucose and blood pressure screenings)

16

residents combated obesity by participating in nutrition and exercise programs

EDUCATION FOR YOUTH

Goal: Ensure all youth have access to resources needed to increase academic achievement; opportunities for leadership development; and awareness of opportunities for social mobility.

73

youth participated in the After-School Tutoring program

88% youth improved their problem solving skills

75% youth showed positive achievement in reading scores

81% youth showed positive achievement in math scores

8

youth broadened their understanding of the world by participating in field trips

12

teens participated in educational programs to build their leadership skills and reduce risky behavior; **4** teens visited colleges

79%

residents reported that health workshops, screenings, nutrition classes and referrals increased healthy behaviors in their family

91%

residents indicated that their children's access to fruits and vegetables improved

100%

teens reported improved communication, decision making, and conflict resolution skills



VOLUNTEERS & INTERNS MAKING AN IMPACT

23 people volunteered and donated **933** hours of their time, a value estimated at **\$23.56** per hour for a grand total of **\$21,987!**

1 intern provided **303** hours of program support.



TECHNOLOGY

Goal: Narrow the digital divide and increase residents' access to technology.

308 adults and youth accessed technology through Project Access computer labs or participating in computer classes

91% residents reported that Project Access computer labs have improved their access to information such as job opportunities, health resources and social connections

CAPACITY BUILDING FOR ADULTS

Goal: Assist residents to attain or retain employment; gain skills to increase earning potential; and improve knowledge on saving money, reducing debt and building financial assets.

67 residents received employment readiness, financial literacy, parenting programs, and English learning assistance

7 residents participated in parent education classes to improve their parenting skills

30 residents learned to better manage their finances

Project Access Staff met with **6** residents were provided with personal coaching and support in Financial Asset Building resulting in over **\$900** total in assets for their savings

100% of residents reported increased access to financial services and improved knowledge of saving money and/or reducing debt

10 residents participated in job readiness services such as resume and employment application writing assistance

1 resident secured employment

100% of residents reported that job readiness assistance was helpful and increased their confidence in job interviews



COMMUNITY-BUILDING EVENTS & INFORMATION REFERRAL SERVICES

289 residents received referrals to off-site services, participated in community-building events or received translation and interpretation services

162 residents participation in community-building events to build their social capital

93% residents reported that Project Access helped them build strong relationships with their neighbors

149 residents received a referral to an off-site service; 308 different referrals were made in total

99% residents indicated that they felt safe in their community



HELPING STUDENTS REACH THEIR POTENTIAL

Andrea is a fun and outgoing 4th grader whose native language is Spanish. To improve her English, Andrea enrolled in ESL (English as a Second Language) classes at school. The classes were challenging and tested Andrea weekly on word memorization, spelling, definitions, and vocabulary. Although Andrea studied tirelessly, she needed more help.

With open arms, Melissa, the Resident Service Coordinator for The Palms Resource Center, enrolled Andrea in the After School Program where she received one-on-one tutoring to help improve her study habits. In the program, Andrea learned how to make flashcards and together the two studied to prepare for the difficult ESL tests. Every night, Andrea poured over her flashcards and on her next test she scored a 100%! Soon, she began to use flashcards to study for all of her exams, and would report her results to Melissa on a weekly basis.

MEET ANDREA!
AGE 9

In March, something extraordinary happened. Andrea came to the Resource Center early, unable to contain a smile. She ran into Melissa's office and pulled out a certificate that declared Andrea had successfully tested out of her ESL classes! Melissa always knew Andrea was bright and hardworking. The attention and dedication that Melissa showed Andrea helped unlock her potential, become a better learner, and a more confident young student.



Enjoying St. Patrick's Day activities in our After School Program.



Celebrating fathers day with our dads!



Making volcanoes with residents.

THANK YOU!

Project Access delivers resident services onsite at Family and Senior Resource centers located in housing communities. Providing services where people live enables Project Access staff to target the specific needs within the community and eliminates traditional barriers to services, such as transportation. The programs and services provided at the Resource Centers are critical for residents, allowing them to not only find and utilize available resources, but also access the support needed to become more self-sufficient. In 2016, Project Access served 61 communities in California, Arizona, Colorado, and Georgia. Thank you for choosing Project Access to provide services to your residents!