

BRIDGE INVESTMENT GROUP

 **Project Access**
Resource Centers
Education. Engagement. Empowerment.
2016 OWNER ANNUAL REPORT

SERVING RESIDENTS IN

Forest Cove ▪ Mirabella ▪ Mission
Palms ▪ Saratoga ▪ Stratford Ridge
Terracina ▪ Valencia Crossing
Warwick



97%

of residents indicated that Project Access services helped them improve a current life situation

100%

of residents would recommend Project Access Resource Center's services to neighbors

100%

of residents reported that Project Access Resource Center staff was helpful



2,555 RESIDENTS

served with health, education, and employment services



216 PARTNERSHIPS ORGANIZATION WIDE



\$216,436

In-Kind Gifts received

\$13,752

Grant Funding received

HEALTH

Goal: Provide education to increase knowledge of proper nutrition, preventative services, and access to health resources to improve residents' health.

686

residents participated in health education programs such as preventative screenings, health fairs, exercise classes, nutrition and food distribution programs

16,909

healthy snacks, breakfasts and lunches were distributed

518

youth received snacks that encouraged healthy eating habits

326

residents combated obesity by participating in nutrition and exercise programs

96%

residents reported that health workshops, screenings, and referrals increased healthy behaviors



EDUCATION FOR YOUTH

Goal: Ensure all youth have access to resources needed to increase academic achievement; opportunities for leadership development; and awareness of opportunities for social mobility.

812

youth participated in out-of-school time activities to build academic, social and emotional skills

80

3-5 year old children participated in School Readiness programs

564

youth participated in the After-School Tutoring program

76% youth showed positive achievement in reading and math scores

77% youth improved their behavior as indicated by the Citizenship grade

112

youth broadened their understanding of the world by participating in field trips

92

teens participated in programs to build their leadership skills and reduce risky behaviors

98%

residents indicated that their children's access to fruits and vegetables improved

100%

teens reported increased self-esteem, leadership opportunities, and awareness of social mobility

100%

teens reported improved communication, decision making, and conflict resolution skills



VOLUNTEERS & INTERNS MAKING AN IMPACT

- **41** people volunteered and donated **1,35** hours of their time, a value estimated at **\$23.56** per hour for a grand total of **\$16,781!**
- **20** interns provided **1,047** hours of program support.



INDEPENDENT LIVING FOR SENIORS

Goal: To decrease social isolation and improve their quality of life to help keep the residents living independently.

- 212** seniors participated in socialization and transportation programs
- 81%** of residents organization wide reported that computer labs or computer classes at Project Access has improved their access to essential information

TECHNOLOGY

Goal: Narrow the digital divide and increase residents' access to technology.

- 537** adults and youth accessed technology through Project Access computer labs or participating in computer classes
- 98%** of residents reported that Project Access computer labs have improved their access to information such as job opportunities, health resources and social connections



CAPACITY BUILDING FOR ADULTS

Goal: Assist residents to attain or retain employment; gain skills to increase earning potential; and improve knowledge on saving money, reducing debt and building financial assets.

- 190** residents received employment readiness, financial literacy, parenting programs, and English learning assistance
- 60** residents significantly improved their ability to speak, read and write English
- 36** residents learned to better manage their finances
- Project Access Staff met with **19** residents at least once to provide personal coaching and support in Financial Asset Building resulting in over **\$1,350** total in assets set aside to meet short- and long-term goals
- 24** residents participated in Job Readiness services such as resume and employment application writing assistance
- 3 residents** were successful in securing a job after receiving Employment Assistance from our Resource Centers
- 100%** of the residents indicated that the assistance they received was helpful and increased their confidence in job interviews
- 27** residents were supported with parent education to improve their parenting skills



COMMUNITY-BUILDING EVENTS & INFORMATION REFERRAL SERVICES

2,037

residents received referrals to off-site services, participated in community-building events or received translation and interpretation services

1,942

residents participated in community building events helping to build their social capital

99%

of residents reported that services helped them form stronger relationships with neighbors

267

residents received a referral to an off-site service; 459 different referrals were made in total

98%

of residents reported that they felt safe in their community



MEET HIROMI! AGE 46

A NEW WORLD WITH NEW CHALLENGES

Over a year ago, Hiromi and her husband moved from Japan to Tucson, Arizona in hopes of building a brighter future. Although their move included a new job for Hiromi's husband, Hiromi faced new challenges both socially and emotionally. Leaving your homeland for a new country meant learning a new language, culture, and lifestyle is a difficult experience.

Shy by nature and unable to speak English, Hiromi felt confined to her home. As months passed, Hiromi enrolled in English classes at Pima Community College to try and overcome the language barrier in her community. But Hiromi still felt uncomfortable venturing out of her apartment and speaking to neighbors.

Every day the Project Access Resident Services Coordinator made an effort to encourage Hiromi to visit the Resource Center and attend community events. After months of outreach, Hiromi finally enrolled in English classes where she was able to form friendships with neighbors and improve her English.

Today, Hiromi is an active participant at the Resource Center - attending dance and spanish classes on-site. She is more confident and has made several friends among her neighbors. Through Project Access, Hiromi no longer feels alone and is excited to build a new life with her husband in her new home.



THANK YOU!

Project Access delivers resident services onsite at Family and Senior Resource centers located in housing communities. Providing services where people live enables Project Access staff to target the specific needs within the community and eliminates traditional barriers to services, such as transportation. The programs and services provided at the Resource Centers are critical for residents, allowing them to not only find and utilize available resources, but also access the support needed to become more self-sufficient. In 2016, Project Access served 61 communities in California, Arizona, Colorado, and Georgia. Thank you for choosing Project Access to provide services to your residents!

