



*Creating Opportunities that Change Lives  
every step of the way...*

December 2007

Chairman & CEO Message

With this, our first annual report, Project Access shares with you the dramatic life changes that can occur when motivated people are provided with the tools necessary to succeed.

Since its incorporation in 1999, the organization has strived to match the needs of residents in affordable apartment communities with the keys to a better life. Early childhood education programs help to insure that disadvantaged youth enter school on an equal footing with their peers; adult English as a Second Language classes give adults the confidence to obtain better jobs and achieve success at work; after-school computer education and mentoring provide youth with a safe nurturing environment to complete homework and succeed academically; affordable health insurance and medical information can help prevent economic disaster that often accompanies catastrophic illness. Each of these programs aids not only the individual recipients of the service but also helps to assure our state is comprised of healthy, educated individuals contributing to and improving the community in which they live.

And, we are pleased to point out, the community has noticed and participated. Bank of America awarded Project Access its prestigious Neighborhood Excellence Award and a grant of \$200,000. This competitive award program recognizes non-profit organizations “that set themselves apart, are active visionaries, have strong leaders, and create vibrant neighborhoods.” As a further indication of community participation, the second annual Keys to Success dinner raised more than \$280,000. Thanks to these and other funders and to our community partners our operating budget has grown to more than \$2.3 million, and we now serve more than 7,000 people at 22 sites in both Northern and Southern California.

With generous supporters like you, an engaged board of directors, dedicated staff and volunteers, we are confident in saying we are poised for continued growth in 2008.



Sincerely,

Jonathan Webb, Chairman of the Board of Directors

Lane Macy Kiefaber, President/CEO



## *Mission*

To assist families and seniors  
living in affordable housing  
to achieve greater economic ability  
and financial stability  
through access to onsite  
education, health and social services.

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## *Program Overview*

Founded in 1999, Project Access– a 501(c)(3) nonprofit organization – assists individuals and families living in affordable apartment communities throughout California achieve greater economic ability and financial stability through access to onsite education, health and social services.

The families and seniors served by Project Access are “low-income” – that is, with incomes at or below 60% of the area median; and a substantial number are “very low income” – often with incomes below \$10,000 per year. Project Access creates opportunities that empower these disadvantaged and underserved individuals, families and seniors to achieve greater financial stability, independence, and success.

Project Access addresses the critical challenges faced by “working poor” individuals and families living in multifamily and senior affordable housing developments by bringing the services to where they live – in their “backyards.” Providing services onsite removes often-cited obstacles, such as lack of transportation, language barriers and the need for child care.

Project Access works with affordable housing developers and owners in a fee-for-service relationship to bring free services to the residents. This financial commitment and in-kind donation of space for programming is leveraged to bring additional resources together to develop comprehensive Resource Centers.

Project Access’ bilingual, culturally-competent and trained personnel are able to establish trust with its clients and learn their individual needs and ultimately to serve those needs. Many of our nonprofit partners have incredible expertise in a variety of areas, such as maternal education or health insurance application assistance; however, reaching the clients who most need their expertise can be difficult. Project Access extends the reach of these outside service providers and connects them to the residents of affordable housing who are most in need of the service providers’ expertise.

Working in collaboration with schools and community-based agencies for existing community services, Project Access Service Coordinators offer a variety of programs and services to address individual and community needs, including:

### HEALTH

- Health & Nutrition Programs
- Health Insurance Application Assistance
- Prenatal & Maternal Education
- Child & Family Safety
- Onsite Community Health Fairs



## EDUCATION FOR YOUTH

- School Readiness for Preschool-Age Children
- After-School Tutoring
- Enrichment Programs for Youth
- Teen Programs

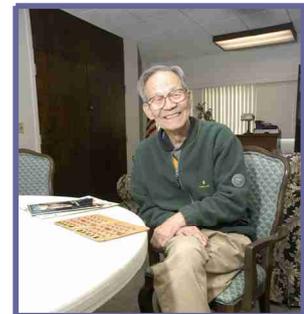


## CAPACITY BUILDING FOR ADULTS

- Employment Readiness & Job Search Assistance
- Financial Literacy
- Parenting Education
- English as a Second Language (ESL)

## INDEPENDENT LIVING FOR SENIORS

- Transportation Assistance
- Social & Recreational Activities



## TECHNOLOGY

- Computer Access
- Training for Adults & Youth

## OTHER SERVICES

- Information & Referral to Offsite Services
- Community-building Events
- Family and Mental Health Counseling
- Translation & Interpretation



## *The Project Access Impact*

Giving our clients access to needed education, health and social services where they live...partnering with existing service providers to get our clients access to services. This is the Project Access service delivery model.

### *Nurturing Newborn Babies in Their Early Years*



Women, Infants and Children (WIC), HABLA and other early literacy home visitation programs, prenatal and maternal education classes, and safety classes

Sandra, a parent from Santa Ana

“When my child started she couldn’t even speak or talk. I can now see the progress of my child. She has learned lots of concepts and figures, colors, letters, numbers, and sizes. My daughter also understands the books, and she talks about them all the time.”

HABLA promotes literacy and cognitive thinking skills in youth by teaching the parents how to teach their own children. HABLA staff or “home visitors” arrange times and dates with the parents of the child who then come into the home with a large box full of supplies that are used for activities that promote early literacy.



## *Engaging Our Very Young and Preparing Them to Be Ready to Learn*



In 2007, 523 youth who were up to 5 years of age received services to help in their early childhood growing years, including Healthy Families / Medi-Cal health insurance and access to free healthcare for children, preschool, school readiness classes, and early literacy programs.



The goal of the school readiness program is to prepare children who are up to 5 years of age for Kindergarten. In 2007, Project Access began several programs to engage parent(s) and/or guardian(s) in their child's learning, and to work individually with each child to learn their colors, numbers, letters and early literacy skills.



In addition to medical and dental checkups and immunizations, preschoolers need opportunities to exercise and develop physical coordination. Throwing balls, running and jumping are activities that enhance coordination and help children learn important concepts that better prepare them for school.

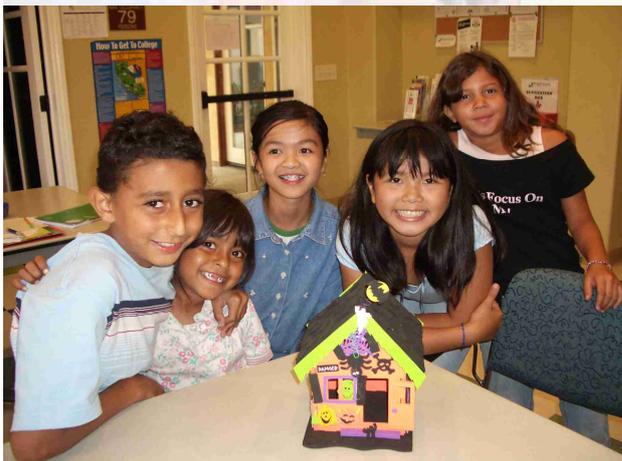
## Helping School-Age Youth See No End to Their Possibilities



Today's school-age youth need mentors and people others to help them find their way. Project Access served 2,750 school-age youth in 2007 with tutoring programs after school that include healthy snacks, arts and crafts, character-building activities, field trips, nutrition classes, visits by local mobile health clinics, saving and banking education, Scouts membership, and Campfire USA programs.

Audelia from San Jose

“My son was performing at a first grade level in reading and writing. But since coming to the after-school program, his third grade teacher said that he is improving both in his homework and in the classroom, and that he is showing more self confidence.”

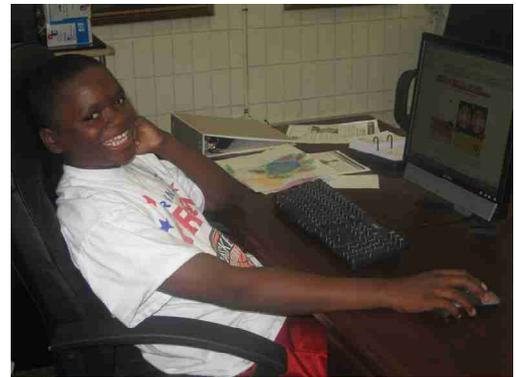


## *Inspiring Teens to Realize Their Potential*



It can be difficult to get and keep the attention of teens, an often neglected group of individuals. Project Access seeks teens out – 625 in 2007, by providing activities that have proven to be successful, including:

- an annual teen conference
- computer and Internet access
- weekly teen social and education groups
- supportive mental health counseling
- college and trade school scholarship opportunities
- and college-readiness programs that include fieldtrips to local colleges



The inaugural Teen Conference in Southern California served more than 150 teenage youth, with a day filled with college readiness education, entertainment, and workshops focused on teen issues, such as drug and alcohol prevention.



## *Giving Adults the Tools Needed to Make Progress in Their Lives*



Project Access worked with 942 adults in 2007 helping them in areas that include finances, communication, employment, parenting and health. These adults received help with opening bank accounts, establishing and/or repairing their credit, and learning to save. Project Access also provided these adults with access to ESL Classes, translation and interpretation services, information and referral to off-site services, job skills/job referrals, aerobic classes, parenting classes, food assistance, health insurance application assistance, health home, free health screenings, and health reference library.

Philip and Dyneze from Oakland

“Project Access has been a great help to our community. They have helped my family tremendously, with computer access and direct referral to job offers. My husband and I have found several job opportunities, and I am still working. Without Project Access, I would not have had the ability to complete my school work. Thanks to the services provided by Project Access, I will be graduating at the end of the spring semester of 2008!”



## *Helping Seniors to Live Independently Longer in a Home of Their Own*



289 seniors participated in health insurance application assistance, free health screenings, exercise classes, health education and wellness classes, Wii indoor sports, transportation assistance, social and recreational activities, on-site library, ESL, financial and legal presentations, and holiday programs such as Adopt-a-Senior. These programs help a senior live longer, independently, in a home of their own.

Mi Young, senior from Torrance

“I am very thankful that there is someone (Project Access staff) here to help me talk to my bank and explain the situation. Without (their) help I would lose the money that had been taken out from my bank account.”



## *The Digital Divide*



Every Project Access Family and Senior Resource Center has an open computer lab with Internet access for client use. The clients are able to use the computers to generate and print documents, fax documents, set up and communicate via email, access the Internet, and to use various software applications, including educational games.

More than 1,900 children, teens, seniors and adults used computers in our Resource Centers in 2007.

Residents are free to use the Project Access computer resources for:

- Employment – generate and update their resumes, access job sites and search for job opportunities, and submit job applications
- Education – research topics for school, complete homework assignments generate reports and research papers
- Communication – send and receive email to family members and friends, both locally and in other countries



## *Creating Community*

More than 6,050 people participated in health fairs, emergency preparedness workshops, community-building events such as summer picnics, Mother's Day celebration, holiday programs such as Toys-for-Tots and Holiday Adopt-a-Family/Senior.



Garibay Family from Anaheim about the Holiday Adopt-a-Family Program  
“Thank you very much. I just got laid off and you really don't know what this means to our family. Without you, there would be no presents under the tree.”

## *Significant Events*



### *Mixers for a Mission*

Project Access hosted its Spring Mixer at Z Mario with more than 135 Project Access donors and volunteers in attendance, and its Fall Mixer at Kimera where it launched the fourth annual Holiday Adopt-a-Family Program.



### *Keys to Success*

The second annual Keys to Success event honored CT Realty President Robert Campbell who was recognized for his humanitarian service efforts and leadership in encouraging others to give back to the community. The event also recognized individuals and families who have turned their lives around, including the Ochoa Magaña family, who was recognized with the Project Access Family Award. Two college scholarships were awarded to two deserving high school seniors and an educational scholarship was awarded to an adult to continue her undergraduate work. Project Access was rewarded with more than \$195,000 to further its mission.



### *United Way Real Estate and Building Industry Awards*

Project Access Founder Jonathan Webb was recognized with the 2007 Dan Donahue Keeping Kids on Track Award for his work in seeing to the “double bottom line” – developing affordable housing, and providing the residents with resources to be successful



### *Day at Angels Stadium*

The Los Angeles Angels of Anaheim hosted 150 Project Access individuals and their families for a fieldtrip to Angels Stadium, complete with ballpark snacks, and lots of fun – this was a firsttime experience for many to attend a Major League baseball game .



### *Bank of America Neighborhood Excellence Award*

Project Access was honored as one of only 90 organizations nationwide with the neighborhood Excellence Initiative Award this year, recognized for its outstanding business model and contributions to significantly improve the health and vitality of the Orange County community.



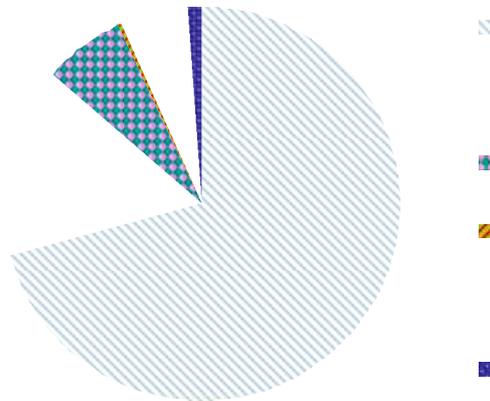
### *Holiday Adopt-a-Family & Toy Distribution*

Thanks to the support of many corporations, individuals and families, 140 families were adopted this holiday and children who might not have received presents had gifts under their tree. And, thanks to Toys for Tots, more than 2,800 toys and books were donated for Santa Claus to distribute to good children at holiday parties hosted by Project Access.

## 2007 Financials

Revenue	\$2,033,413.39
Expenses	\$1,974,451.57
Cash Reserves*	\$710,740.56

\* Project Access has a policy to maintain a minimum of four months cash operating reserves. These funds are invested in tiered interest-bearing CDs that mature as cash is forecasted to be needed.



\* Earned income is generated through contracts with affordable housing developers who pay a monthly fee for resident services.

\*\* PATRONS events include significant income generated from corporate sponsorships.

An additional more than \$250,000 in in-kind donations of goods and services were received in 2007 for the benefit of the clients we serve.

Audited Financials for 2007 in progress.  
to be posted here

## *2007 Friends & Supporters*

### \$100,000 and above

Bank of America

### \$25,000 and above

The Bascom Group

Draper Family Foundation

### \$10,000 to \$24,999

A Charity for Charities

Centerline Foundation, Inc.

Citibank, NA

East West Bank

Fisher Printing

### \$5,000 to \$9,999

Grif Amies

Aurora Western Pacific Advisors, Inc.

California Communities

Chelwood, LP

Daily Pilot

Disney Worldwide Services, Inc.

Miller, Morton, Caillat & Nevis, LLP

Nixon Peabody, LLP

Pacific Life Foundation

### \$1,000 to \$4,999

Angels Baseball Foundation, Inc.

Ray & Judy Brandt

Bridge Investment Group

California Bank & Trust

Campaign for College Opportunity

Cox, Castle & Nicholson, LLP

CT Realty Corporation

Cummins & White LLP

Ana Marie Del Rio

Carol & Dennis Eastman

Robert L. Ematt

First American Title

Zachary Fischer

Lauro & Angela Garcia

Arthur A. Graves III

Mark & Honeybee Hyatt

Jones Hall

Kwan Henmi

Larry & Carol Leaman

### \$50,000 and above

Foundation for Social Resources, Inc.

Orange County's United Way – Keeping Kids on Track

KDF Communities, LLC

David & Shelly Kim

Ueberroth Family Foundation

Village Investments

Pacific West Management

Pillsbury Winthrop Shaw Pittman, LLP

Preferred Hotel Group

Dan R. Stanger

Steadfast Companies

Union Bank of California, NA

Stephanie Wirkkala

Zonta Club of Newport Harbor Foundation

Merrill Lynch

MMA Financial, LLC

Modern Realty, Inc.

Timothy Moschel

N.H.R.A.O.C. Affiliate

Novo Nordisk, Inc.

Orrick, Herrington & Sutcliff LLP

Plaza Bank

Herb & Joyce Rosenblum

Sares-Regis Group

Michael P. Simondi

State Farm Mutual Automobile Insurance Company

Mark & Karen Strauss

The Upjohn Fund of San Francisco

Terry Thompson

Jim & Mary Wakefield

Jonathan & Debbie Webb

Wells Fargo Corporate Trust

Wescom Credit Union

Bill Witte and Keiko Sakamoto

Up to \$999

Sixto S. Abao	Charmaine Day
Lynda P. Ackerman	Kimberly & Jeff Day
Michael R. Adams	Darren Daye
Wylie Allen	Raymond DeAngelo
Allstate Craig Miller Insurance Agency	Paul J. Diamond
Anaheim Arsenal	Laya Dogmetchi
N. Christian & Aletha Anderson	Earth Resource Foundation
Juan Carlos & Carrie Araque	Irma Amri Espinoza
Cori Armstrong	Dan Feehan
Linda Back	Janelle File
Robert Balen	Symon & Harlene Finch
Arlene Barrantes	Jason & Rebecca Finney
Heidi Bass & Brett Christenson	Richard & Kathryn Fleming
Charles B. Baumer	Ann Forella
Angie Baur	Steven E. Fortner
Phil Bedel	John C. Francis
Henry & Marian Bergeson	Garden of e
John Bernard	Brent & April Gaut
Deborah Beveridge	Nicholas Genesta
Kristine D. Blidy	Michael J. Goodman
Michelle Bohrer	Cristina Hernandez
Brackenhoff Management Group	Eduardo Hernandez
Joe & Alejandra Briganti	Highland Property Development LLC
Ann Browning	Chris Hilbert
Denise & Chris Burns	William & Jan Hirsch
John & Michelle Burr	Mary Jo Hooper
Jeff Butcher	Gene & Diana Howard
Meghann Butcher	Mike & Audrey Ivey
Kristin & Aaron Byrnes	Mi-Sook Jo
Stephanie Cahn & Friends	Terry G. Johnson
Robert & Jean Campbell	Thomas Johnson
Century Housing Corporation	Isabel Kang
Sukhjit S. Chahal	Matthew & Leslie Kaufman
Richard A. Chavira	Roy Kaufman
LaVerne Christenson	Art Kelley
Mary E. Coggins	Michael & Mary Kelly
Don Collie	John & Lane Macy Kiefaber
Karen Colton	Tom & Ursula Kiefaber
CommerceWest Bank	Kiwanis Club of Greater Garden Grove
Kelly Conner	Balaji Krishna
Chuck Crookall	Jeff L. Kyle
Joe Crowley - JTC Estates	Bethany Laflam
Dinesh & Chaya Davar	Jennifer Lamchek
Mark & Heather David	Laurie Kim Leggio
Jacquin Davidson	Joe Leon
Kent & Lisa Davis	Roberta Gae Lessor
Sam Dawson	Peggy Lichthart

Rich & Teri Macy  
Edward Malpass  
Tara Marvin  
Masters & Ribakoff  
Colleen May  
Debbie May  
Karen McKinley  
Brian R. McAneny  
John & Debbie McGee  
David E. McKenzie  
John McShane  
Paula E. Meyer  
Tim Middleton  
Mindy Miller  
MJF Development Corporation  
Pamela Mokler  
Geza & Sally Molnar  
Michelle Morgan  
Ed Morris  
Newt Morris  
Jason Moses  
Joyce Munsell  
Danielle Nava  
Sheryl & Rick Nelson  
Kellie Newcombe  
Dan Neyenhuis  
Ed Norris  
Betty O'Connor  
Laura & Dan O'Leary  
Optima Asset Management Services, Inc.  
Orangewood Children's Foundation  
Laurence Pace  
Brian Parisi  
Alpesh Patel  
Mikel D. Persky  
Michael Powers  
Public Health Foundation Enterprises  
Jeffrey Randolph  
Bret & Andrea Reed  
Jeffrey Reinstein  
Richard A. Ritts  
RJ Waltos Insurance Services, Inc.  
Stephen Roger  
Nicholas & Peggy Rose  
Sandra S. Rose  
Paul Salerno  
Ernie Santiago  
Matthew Scharpnick  
Julie Schoenbacher  
Rebecca Schoenkopf

Beverly Schuberth  
Bonny Schumacher  
George Schumacher  
Michael and Cindy Schumacher  
Landon Scott  
Patrick Sequeira  
Kim Shaves  
Gary Smith  
Scott Smith  
Ann Smyth  
David A. Snow  
Ronald Solderling  
Donald L. Solsby  
Patti Lampel Stark  
Scott S. Stephens  
Matt Stevens  
Suarez Accountancy Corporation  
Thomas R. Sutton  
Catherine L. Talbot  
The Mitchell Family Charitable Foundation  
Ronne L. Thielen  
Roger P. Tomalas  
Michael Tremaine  
Ty Tsai  
Lindsey Ueberroth  
Gustavo Valdespino  
Miguel Vasquez  
Villa Park Women's League  
Ron Waranch  
Wartell Children's No grantor Trust  
Sharon Seinfeld  
Westland Insurance Brokers  
William Hezmalhach Architects, Inc.  
Mike Williams  
Linda Wilson  
Martin J. Wolff  
Steve Wraight  
DG Zellner

## Project Access Leadership

### Board of Directors

Jacquín Davidson  
Vice President Commercial Banking Officer, Plaza  
Bank

Ana Marie del Río  
CAO and General Counsel, Steadfast Companies

Larry M. Leaman  
Consultant, LML Consults

Ben Medvitz  
Director of Engineering, Data Aire Inc.

Sheryl Nelson  
Retail Affluent Markets Sales Development  
Manager, Union Bank

Dan Neyenhuis  
Business Owner  
Director, Uniloc USA

Herbert Y. Rosenblum  
Community Leader

Michael Schumacher, Ph.D.  
C&M Enterprises

Mark Strauss  
Managing Director - Capital Markets Unit, Cohen  
Financial

Jim Wakefield  
Partner, Cummins & White

Jonathan B. Webb, *Board Chair*  
Executive Director, Foundation for Social  
Resources, Inc.

Mike Williams  
Assistant Vice President - Brea Office, Merrill  
Lynch

### Advisory Council

N. Christian Anderson, III  
Community Leader

Marian Bergeson  
Chair, California State Department of  
Transportation  
*Senator, retired*

Mary Jean Duran  
President, Duran Alvarez Solutions

Lauro Garcia  
Principal, Hutchinson, Schockley, Erley & Co.

Bill Hirsch  
President, Foundation for Social Resources, Inc.

Greg S. Labate, Esq.  
Attorney at Law, Sheppard, Mullin, Richter &  
Hampton LLC

Trinh LeCong  
Executive Director, Affordable Housing  
Clearinghouse

Daniel J. McNamee  
President, Foundation Sports

Pamela Pimentel, RN  
Executive Director, MOMS

Robin Noah  
Executive Coach - Executive Service Corp

David M. Salazar  
Vice President, Cresa Partners

Lilia Tanakeyowma  
Director, Student Affairs, Santa Ana College

## *Management Staff*

Lane Macy Kiefaber, President & CEO is responsible for all aspects of the company's strategy and growth and for directing the implementation of the company's goals and objectives. While at Project Access, Lane has developed a strong business model by partnering with affordable housing developers and partnering with health, education, and social service providers to get needed services onsite to working families and seniors. The Project Access business model has successfully scaled from providing services in 5 affordable housing communities in 2003, to providing services in 22 communities located throughout the state and serving more than 7,000 individuals in 2007.

Lane brings to Project Access more than 15 years of experience working in the nonprofit sector, with a focus on the support and management of startup programs and organizations. Prior to working at Project Access, Lane served as a Director at Orangewood Children's Foundation. In this capacity, Lane founded and directed *CONNECT: Partnership for Nonprofit Solutions*, which provides technical assistance and capacity-building support for nonprofit organizations. Throughout her career, Lane has advised a variety of nonprofit organizations on strategic planning, outreach, fund development and programming. These organizations include the Colorado Springs Youth Sports Complex and the Colorado Springs Action Network. Lane also held the position of International Assistant to the President of the U.S. Olympic Committee, assisting with international special projects and fundraising. Lane's philanthropic endeavors include service with the Joseph Henry Edmondson Foundation as Executive Director; and was named as a Fellow with El Pomar Foundation where she developed innovative programs to support nonprofits financially, and provided capacitybuilding and technical assistance services. Lane received a Bachelor of Arts degree in Journalism from California State University, Northridge and a Masters degree in Public Administration from the University of Colorado, Denver.

Kristin Byrnes, Vice President of Resident Services joined Project Access in January 2004 and has more than 15 years experience in management, organizational development, and program evaluation. Kristin articulates and drives the service strategy, and develops and implements the service roadmap by creating new programs and service offerings based on the needs of our clients and prospects. In addition, Kristin participates in the development of new business opportunities for Project Access. During the four years that Kristin has been at Project Access, she has also held the titles of Field Director, Human Resource Director, and Operations Director.

Prior to working at Project Access, Kristin worked for nonprofit organizations in which she had responsibilities that included organizational development, operations, program design and development, evaluation, human resources, and staff supervision. Kristin was employed for eight years at Mercy Behavioral Health, a nonprofit organization that provides services to the severe and persistent mentally ill population. Kristin began her career at Mercy as a counselor for individuals with severe and persistent mental illness to transition to self-sufficiency. She then transitioned to the position of case manager for the intensive needs patients. With the counselor and case manager responsibilities, Kristin gained hands-on experience that was valuable when she subsequently assumed the title of supervisor for a 28-bed supportive housing community. While in the supervisory role, Kristin created a Block Watch program to involve the community in addressing the needs of the severe and persistent mentally ill individuals who are living

independently. Kristin received a Bachelor of Arts degree in Human Services, with a minor in Gerontology, from La Roche College, Pittsburgh and she received a Masters of Science degree in Professional Leadership, with an emphasis on Nonprofit Management, from Carlow University, Pittsburgh.

Claudia Beaty, Vice President of Operations joined Project Access in 2007 and is responsible for operational planning and implementing improved processes and management methods to enhance the efficiency of Project Access operations. Claudia's functional responsibilities include Finance, Human Resources, Technology, and Administration. Claudia's experience with growing and managing business operations matches perfectly with the needs of Project Access as the company continues to grow and extend its reach to more individuals.

Claudia brings over 30 years of experience in operations management and in the development, growth, and management of startup companies. Claudia began her career at Hughes Aircraft Company and over a period of 21 years, she gained progressive experience in management and operations, initially in undersea systems and satellite ground station processing systems and more recently in commercializing technology through new ventures. Prior to joining Project Access, Claudia built the operational infrastructure and was responsible for administration, contacts, finance, engineering, quality assurance, and customer support at startup companies that developed network security products. She held the title of Chief Operating Officer at Apani Networks, founded in 2003, and General Manager of Netlock Technologies, founded in 1999. Previously, as Director of Product Development and Customer Support, Claudia rebuilt the Customer Support organizations at Interlink Computer Sciences. Claudia received a Bachelor of Arts degree in Mathematics from California State University, Northridge and received a Masters in Information and Computer Science from the University of California, Irvine.

Sophie Trascher, Northern California Regional Director joined Project Access in April 2007 and is responsible for 7 Family Resource Centers in Alameda, Santa Clara, and San Mateo Counties. Sophie also participates in developing new business opportunities in Northern California. She maintains a strong passion and commitment to the agency mission statement and to the families we serve.

Prior to joining Project Access, Sophie was Project Director for Child Care Links, a childcare agency working with participants of the Cal Works Program. Sophie was responsible for developing and coordinating plans for the design of the TriValley Family Resource Center. During her seven years at this nonprofit organization, Sophie held titles of Employment Services Director, Intake Director, and Operations Director. While at Child Care Links, Sophie also developed, implemented and marketed a Job Preparation and Placement Program for jobseeking individuals. Sophie has a total of 19 years of experience working in the nonprofit sector in positions that include an Office Manager for the Travelers Aid Society and a Bursar for a community college. Sophie has 20 years additional experience working in a variety of for-profit companies, including 5 years as an Employment Counselor for a permanent job placement agency. Sophie is a native of Northern California, growing up in the city of Alameda, where she has hosted the Unity Potluck Picnic for the past 15 years.

Mindy Moschel, Regional Manager for Southern California is responsible for the management of five Family and two Senior Resource Centers. She is also responsible for the development and coordination of school-readiness programs. Mindy has over 5 years at Project

Access and draws from a breadth of experience from her previous positions as Service Manager, Service Coordinator, and Service Assistant. In these roles, Mindy coordinated volunteer recruitment, management and reporting, established health and education program partnerships with public and private agencies, and coordinated community building events.

Prior to Project Access, Mindy provided in-home care for children as an independent child care provider. She also taught first grade where she instructed students in all curricular areas and assisted with after-school and summer child care. Previously, Mindy held the position of Child Care Aide at the Social Service and Activities Department of the Sheridan Manor. For this long term care facility, she planned and implemented intergenerational activities. Mindy received her education and training at Fullerton College, Fullerton, and Sheridan College, Wyoming.

Sara Wall, Regional Manager for Southern California is responsible for the management and day-to-day operations of six Family Resource Centers. Sara builds and maintains partnerships with community service agencies, schools, and service providers in an effort to expand existing programs as well as create new programs. She also leads the internship program and partnerships with colleges and the annual teen conference. Sara's previous responsibility as Service Coordinator at Park Vista in Anaheim has given her valuable hands-on experience, and contributes to her effective management of the Project Access Resource Centers.

Sara brings to Project Access six years of experience in direct service and working with families and children. She speaks fluent Spanish and held the position of Institutional Assistant at VE Global, a Chilean-based nonprofit company that works with abused and abandoned children. At VE Global, Sara assisted in the planning and operation of media relations, donor base management, and solicitation. Previously, Sara worked as Classroom Supervisor at Think Together where she designed, planned, and evaluated curriculum for after school programs, mentored new faculty, and facilitated enrichment activities. Sara has also worked extensively with teens in New York City doing mentor work at The Center, a community center in Manhattan. Sara received a Bachelor of Arts degree in Media Arts with a minor in Spanish from Hunter College, New York City.

## *Family and Senior Resource Centers*

### *SOUTHERN CALIFORNIA - FAMILY RESOURCE CENTERS*

Family Resource Center at Breezewood Park Apartments  
3893 Kirkwood; Riverside, CA 92501; Ph: (951) 683-1917  
*156 units; operates out of a community room attached to the property management office*

Family Resource Center at Cypress Villa Apartments  
900 N. Cypress; La Habra, CA 90631; Ph: (562) 697-2890  
*72 units; operates out of two community rooms next to the pool*

Family Resource Center at Malabar Apartments  
9777 Bixby Ave.; Garden Grove, CA 92841; Ph: (714) 636-3923  
*126 units; operates out of community room next to the pool area*

Family Resource Center at Hermosa Village Apartments  
1515 Calle Del Mar; Anaheim, CA 92802; Ph: (714) 254-7216  
*709 units; operates out of several community buildings*

Family Resource Center at North Hills Apartments  
570 E. Imperial Hwy.; Fullerton, CA 92835; Ph: (714) 870-1338  
*204 units; operates out of large community room next to the property management office*

Family Resource Center at Pacific Point Apartments  
1001 W. Gonzalez Rd.; Oxnard, CA 93036; Ph: (805) 988-9100  
*216 units; operates out of a converted two-bedroom apartment and a community room*

Family Resource Center at The Palms Apartments  
2010 S. Batson Ave., Apt. 102; Rowland Heights, CA 91748; Ph: (626) 839-2184  
*338 units; operates out of two converted two-bedroom apartments made into one large set of community rooms*

Family Resource Center at Park Vista Apartments  
1305 N. Wren, Unit B; Anaheim, CA 92801; Ph: (714) 491-3766  
*392 units; operates out of a converted two-bedroom apartment*

Family Resource Center at Stratford Place Apartments  
8156 13<sup>th</sup> Street; Westminster, CA 92683; Ph: (714) 891-1272  
*28 units; operates out of one large community center*

Family Resource Center at Tara Village Apartments  
5201 Lincoln Ave.; Cypress, CA 90630; Ph: (714) 484-1397  
*170 units; operates out of one large community center*

Family Resource Center at Warwick Square Apartments  
780 S. Lyon St.; Santa Ana, CA 92705; Ph: (714) 667-5148  
*500 units; operates out of two large community buildings*

### *SOUTHERN CALIFORNIA - SENIOR RESOURCE CENTERS*

Senior Resource Center at Golden West Tower Apartments  
3510 Maricopa St.; Torrance, CA 90503; Ph: (310) 371-1002  
*180 units in 14 story high-rise; operates out of top floor and ground-floor common areas*

Senior Resource Center at Windsor Court Apartments  
8156 13<sup>th</sup> Street; Westminster, CA 92683; Ph: (714) 891-1272  
*58 units; operates out of several community rooms*

## NORTHERN CALIFORNIA - FAMILY RESOURCE CENTERS

Family Resource Center at City Towers Apartments

1055 8th St.; Oakland, CA 94607; Ph: (510) 832-5508

*231 units; operates out of three large connected community rooms; HUD Neighborhood Network site*

Family Resource Center at Glen Haven Apartments & Glen View Apartments

4262 Central Ave. & 4400 Central Ave.; Fremont, CA 94536; Ph: (510) 795-9024

*152 total units; operates out of one community room next to the pool*

Family Resource Center at Hallmark House Apartments

531 Woodside Rd; Redwood City, CA 94061; Ph: (650) 365-3998

*72 units; operates out of one community room*

Family Resource Center at Valley Palms Apartments

2155 Lanai Ave.; San Jose, CA 95122; Ph: (408) 929-8410

*354 units; operates out of one large community room*

Family Resource Center at Villa Monterey Apartments

2898 Villa Monterey Rd.; San Jose, CA 95111; Ph: (408) 362-2525

*120 units; operates out of a community room next to the property management office*

Family Resource Center at Orchard Glen Apartments

3975 Seven Trees Blvd.; San Jose, CA 95128; Ph: (408) 362-2525

*288 units; operates out of a community room next to the property management office*

Family Resource Center at Casa Real Apartments

2570 Fontaine Rd.; San Jose, CA 95121; Ph: (408) 528-8460

*180 units; operates out of a community room next to the property management office*

## *Volunteer Opportunities*

Volunteering provides an enriching and rewarding experience for people looking to make a difference in the lives of others in need. Project Access relies on volunteers to share their experience, expertise, skills and time with the families and seniors we serve. Volunteer opportunities include, but are not limited to, the following:

- After-School Tutoring
- Fundraising/Special Events Committee
- Art Teacher
- Job Skills & Employment Search Mentor
- Bilingual Tutor for Adults
- Office Assistant
- Computer Lab Instructor
- Physical Activity/ Nutrition Instructor
- Field Trip Assistant
- Storyteller
- Foreign Language Translator
- Teen Development
- Facilitator
- Professional Services Assisting the Business Operations



*PATRONS for Project Access* is an auxiliary of women and men whose goal is to raise funds and increase awareness about Project Access and its programs in the community. *PATRONS* members organize fun networking mixers and events, manage the Holiday Adopt-A-Family program, and source in-kind donations that help Project Access meet its mission and goals. This group knows how to have fun and, at the same time, contribute to a worthy cause.

Adopt-A-Family or Senior Resource Center and help us make needed capital and/or design improvements to a Family or Senior Resource Center. Get involved by bringing in resources to fund programs and events, volunteer to mentor low-income children and adults, and much more.

Underwrite Items on the "Project Access Giving Tree" which includes much needed supplies for a Family or Senior Resource Center from children's books and art supplies to furniture and technology.

Sponsor a Family or Senior Resource Center Holiday Community Event or Annual Health Fair and help us provide a sense of community for affordable housing residents, celebrate cultural holidays and/or learn more about living a healthier lifestyle and accessing needed health services.

Sponsor a Project Access Fundraising Event and help us leverage your commitment with other donor's contributions so that Project Access may continue to reach out to people in need in the communities we serve.

*Creating Opportunities that Change Lives  
every step of the way...*



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